



CITY OF CHICAGO

DEPARTMENT OF WATER MANAGEMENT

# IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

## ***Please share this notice with everyone residing at this property***

This notice contains important information about your water service and may affect your rights. The water system has identified that you have a lead service line. We encourage you to have this notice translated in full into a language you understand and before you make any decisions that may be required under this notice.

Diese Mitteilung beinhaltet wichtige Informationen über Ihre Wasserversorgung und könnte Ihre Rechte beeinflussen. Wir bitten Sie, dass Sie diese Mitteilung vollständig in eine Sprache übersetzen lassen, die Sie verstehen, bevor Sie eventuelle Entscheidungen treffen, welche im Zusammenhang mit dieser Benachrichtigung erforderlich sind.

Ang abisong ito ay naglalaman ng mahalagang impormasyon tungkol sa iyong serbisyo sa tubig at maaaring makaapekto sa iyong mga karapatan. Hinihikayat namin kayo na isalin nang buo ang abisong ito sa wikang naiintindihan ninyo at bago kayo gumawa ng anumang mga desisyon na maaaring kailanganin sa abisong ito.

આ સૂચનામાં તમારી પાણીની સેવા વિશે મહત્વપૂર્ણ માહિતી શામેલ છે અને તમારા અધિકારોને અસર કરી શકે છે. અમે તમને પ્રોત્સાહિત કરીએ છીએ કે તમે આ સૂચના હેઠળ જરૂરી હોય તેવા કોઈપણ નિર્ણયો લો તે પહેલાં તમે આ સૂચનાને તમે સમજો છો તે ભાષામાં સંપૂર્ણ ભાષાંતર કરો.

Niniejsze zawiadomienie zawiera ważne informacje na temat Państwa przyłącza wodociągowego i może mieć wpływ na Państwa prawa. Przed podjęciem jakichkolwiek decyzji, które mogą być wymagane na mocy niniejszego zawiadomienia, zachęcamy Państwa do przetłumaczenia całości niniejszego zawiadomienia na język, który będzie dla Państwa zrozumiały.

إحتوي هذا الإشعار على معلومات مهمة حول خدمة المياه لديك، وقد يؤثر على حقوقك. قبل اتخاذ أي قرارات قد تكون مطلوبة بموجب هذا الإشعار فإننا نشجعك على ترجمته بالكامل إلى لغة تفهمها.

اس نوٹس میں آپ کی پانی کی سروسز سے متعلق اہم ترین معلومات موجود ہیں اور یہ آپ کے حقوق کو متاثر کر سکتا ہے۔ ہم آپ کو ترغیب دیں گے کہ آپ اس نوٹس کا مکمل طور پر اس زبان میں ترجمہ کروائیں جو آپ سمجھتے ہوں اور ممکن ہے کہ آپ کے کوئی فیصلہ لینے سے قبل اس نوٹس کے تحت یہ درکار بھی ہو۔

Este aviso contiene información importante sobre su servicio de agua y puede afectar sus derechos. Lo animamos a que traduzca este aviso a un idioma que comprenda antes de tomar cualquier decisión que pueda ser necesaria en virtud del mismo.

이 통지서에는 귀하의 권리에 영향을 미칠 수 있는 수도 서비스에 관한 중요한 정보가 제시되어 있습니다. 이 통지서에서 요구하는 결정을 내리기 전에 이 통지서를 귀하가 이해할 수 있는 언어로 번역하시기 바랍니다.

本通知包含有关您的供水服务的重要信息，可能会影响到您的权利。在您做出本通知所要求的任何决定之前，我们鼓励您将本通知完整地翻译成您可理解的语言。



CITY OF CHICAGO



DEPARTMENT OF WATER MANAGEMENT

## Notice: Your Home Has a Lead Service Line

Under Illinois state law The Lead Service Line Replacement and Notification Act, the Chicago Department Water Management (DWM) is required to notify you that it has determined that the service line which connects your building to the water main in the street is made from **lead**. Chicago installed lead service lines until 1986 in single family houses and two-flats citywide.

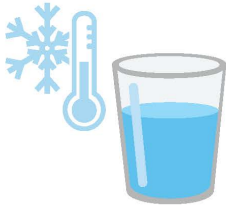
This does not mean that there is an elevated lead level in your drinking water. DWM treats the water with corrosion control to help prevent contaminants- including lead- from leaching into the water. This is why our drinking water has been in compliance with the U.S. Environmental Protection Agency's regulations since 1993.

People living in homes with a lead service line may have an increased risk of exposure to lead from their drinking water. Please share this information with all the other people in your home who drink this water, especially those who may not have received this notice directly (for example, people renting the property or customers served at the property or parents served by childcare on the property).

DWM's inventory of all Chicago's service lines can be found at:  
**[sli.chicagowaterquality.org](https://sli.chicagowaterquality.org)**

You may qualify for a free lead service line replacement. Learn more at:  
[www.LeadSafeChicago.org/](https://www.LeadSafeChicago.org/) /lead-service-line-replacement

## REDUCE Your Exposure To Lead



Only use **cold water** for drinking, cooking, and preparing baby formula. Boiling water does not remove lead from it.



Consider using an **NSF 53** certified water filter to reduce lead exposure. Ensure that you replace the filter as needed.



Routinely clean your faucet's screen (also known as an aerator).



Before drinking, flush your pipes for at least 5 mins by running your tap, taking a shower, doing laundry, or a load of dishes.

To find out for certain if you have lead in your drinking water, have your water tested.  
Call **311** OR Visit [ChicagoWaterQuality.org](https://www.chicagowaterquality.org)

## REPLACE Your Lead Service Line



The City of Chicago offers various lead service line replacement (LSLR) programs:

- **FREE** Equity LSLR Program
- **FREE** Daycare LSLR Program
- **FREE** Breaks and Leaks Replacement Program
- **FREE** Block Long LSLR Program
- Homeowner-Initiated Replacement Program



Scan the QR Code or Visit [ChicagoWaterQuality.org/MyOptions](https://www.chicagowaterquality.org/MyOptions) to answer a few questions and identify the right program for you.

## RECOGNIZE The Health Effects Of Lead

Exposure to lead from drinking water or other sources can cause severe health problems. Lead can damage the brain, kidneys, and interfere with the production of red blood cells that deliver oxygen to all parts of your body. Studies have linked lead exposure to reduced IQ in children. Infants, young children, and pregnant women are at the highest risk of lead exposure, especially if infants consume formula prepared with lead-contaminated water. Lead is stored in bones and can be released later in life. During pregnancy, the child may receive lead from their mother's bones, potentially affecting brain development. Adults with kidney problems and high blood pressure are at higher risk of potentially being affected by low levels of lead. If lead exposure is a concern, consult a healthcare provider to test for blood lead levels.



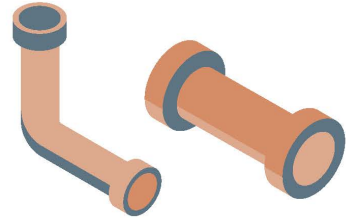
For more information, visit [LeadSafeChicago.org](https://www.lead-safe-chicago.org)

# LEAD-SAFE CHICAGO | DWM

## SOURCES OF LEAD IN YOUR HOME

### COPPER PIPE WITH LEAD SOLDER

Solder made or installed before 1986 consisted of high levels of lead.



### FAUCETS

Fixtures in your home may contain lead. Lead may also accumulate in a faucet's screen (also known as an aerator).



### PAINT

Homes built before 1978 may still have lead paint on walls, windows, doors, and exteriors. Even if the paint is covered, it poses health risks, especially for kids.



### GALVANIZED PIPE

A Galvanized pipe can contain lead from the galvanization process or from being down-stream of a lead pipe.



### LEAD SERVICE LINE

The service line is the pipe that connects the water main to the home's internal plumbing. Lead service lines can be a significant source of lead contamination in your water supply.



### LEAD GOOSE NECK

Goose necks & pigtails are shorter pipes made of lead that connect the lead service line to the water main.

